

Migration brief: Twilio Programmable Video

Prepared 2026-10-07 - sourced facts, verify with the linked announcement.

Shutdown date: not yet confirmed

Export deadline: unverified

Official announcement: <https://www.twilio.com/en-us/changelog/-twilio-video-will-remain-a-standalone-product>

What stops working

NOTHING - the shutdown was REVERSED. Twilio announced in March 2024 an EOL of 2026-12-05, then reversed the decision (changelog, Nov 2024): 'Twilio Video will remain a standalone product.'

Data at risk

None - service continues.

Documented migration options

- No verified options documented yet.

Action checklist

1. Export data before the deadline (TBD)
2. Pick a replacement and run parallel for one cycle
3. Update runbooks, integrations and billing